

Firewall Port Information:



To connect and place calls using the Vu2Vu service, a firewall must be open on these TCP/UDP ports (should they wish to use them, the IP Addresses are provided for the client to have enhanced security):

Firewall Ports required for connectivity to Vu2Vu Service		
TCP Port 80	Outbound to 217.173.208.20	Client authentication and GUI
TCP Port 443	Bi-Directional to/from: 217.173.208.20 217.173.208.23 208.123.77.185 41.193.6.36 193.226.157.186	SSL connection for Client authentication, GUI, and Proxy
TCP Port 8443	Outbound to 217.173.208.20	Proxy Connection
TCP Port 17992	Outbound to 217.173.208.20	Client connection
TCP Port 17990	Bi-Directional to/from: 217.173.208.20 217.173.208.23 208.123.77.185 41.193.6.36 193.226.157.186	Client connection
UDP Ports 50,000 - 65,535	Bi-Directional to/from: 217.173.208.23 208.123.77.185 41.193.6.36 193.226.157.186	Audio and Video Media from participants (6 ports per participant)
UDP Timeout	Change from Default (i.e. 0:02:00 2 minutes) to something larger (i.e. 3:00:00 – 3 hrs) to avoid call timeouts	

NOTES:

1. Some Firewalls have a UDP default timeout. On the Cisco PIX Firewall, for example, if the UDP timeout is not changed then the call will drop in exactly 2 minutes and the Vidyo client(s) would have to reconnect.
2. The VidyoPortal also has an embedded VidyoRouter running on the same appliance. It is possible these will share the same IP address.
3. Many newer Consumer home Firewalls have SPI (Statefull Packet Inspection) active by Default. This may need to be disabled for performance reasons.

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For more information, please visit us at www.Vu2Vu.com
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Vu2Vu Version 7